Complaint against base kitchen at Gudur

358. SHRI V. GOPALSAMY:
SHRI K. GOPALAN:

Will the Minister of RAILWAYS be pleased to state:

(a) whether any complaint was lodged with Kerala Express Train Superintendent on 2nd January, 1988 by passengers of 126 Up train regarding the quality of food served to them from the base kitchen at Gudur;

(b) if so, details of the complaint;

(c) whether any inquiry was conducted; if so, with what results; and

(d) whether any action has been initiated against the concerned staff of base kitchen at Gudur responsible for this, if not, the reasons therefor?

THE DEPUTY MINISTER IN THE MINISTRY OF RAILWAYS (SHRI MAHABIR PRASAD): (a) Yes, Sir.

(b) The complaint was regarding poor quality of dinner served in the train.

(c) and (d) Yes, Sir. The complaint has been investigated and staff of Gudur base kitchen found responsible for the lapse have been taken up under Discipline and Appeal Rules.

Memorandum from Annai Sivagami National Memorial Mantram, Bombay

359. SHRI V. GOPALSAMY:
SHRI A. G. KULKARNI:

Will the Minister of RAILWAYS be pleased to state:

(a) whether Government have received any memorandum in March, 1988 from Annai Sivagani National Memorial Mantram Bomay for better train facilities from Bombay Tirunelveli;

(b) if so, the details of the proposals contained in the memorandum; and

(c) the details of the proposals rejected and the reasons for rejecting each of them?

THE DEPUTY MINISTER IN THE MINISTRY OF RAILWAYS (SHRI MAHABIR PRASAD): (a) Yes, Sir.

(b) The proposals made in the memorandum are for;

(i) change in timings of 11|12 Dadar-Madaras Express by 2 hours; or

(ii) running 963|964 Superfast in the timings of 11|12; or

(iii) retaining original schedule of 13|14; or

(iv) extension of 199|200 Trupati-Madurai Express; and|or 179|180 Villupuram-Tirunelveli Janata Express to run between Renigunta and Tirunelveli.

(c) 11 Dn. Express is being retimed to arrive at Madras Central at 16.35 hrs. to connect 119 Dn. Nellai Express leaving at 17.20 hrs. ex. Egmore. Changes in schedules of Bombay-Madras services are not feasible at present due to operational constraints. Extension of M.G. trains to Renigunta is not possible as there is no M.G. line between Renigunta and Tirupati.